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MAUREEN AND MIKE MANSFIELD LIBRARY

Connections

 UNIVERSITY OF MONTANA

A biannual newsletter published by the
Maureen and Mike Mansfield Library

A Message from the Dean of Libraries



This combined issue of July and December 2018 is full of success stories from the Mansfield Library's faculty and staff supporting the UM's teaching, learning, and research missions.

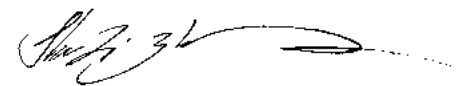
The construction of the Mansfield Library's Learning Commons is completed, and new and returning students love the attractive space. The library continues leading the implementation of new technologies to transform learning and teaching experiences; the library's Lightboard Studio, a video production space for online courses, was opened to the UM community in spring 2018 and is well-received by the faculty members. In March, two library faculty, Jaci Wilkinson and Kate Zoellner, were invited to give lectures on library instruction assessment and user experience by the two UM's partner universities in China. In October, John Greer, the library's Head of IT and

Systems, was invited to speak on the library consortium at an international conference in Shanghai and to share successful experience of the Mansfield Library leading the system migration of 16 academic libraries in Montana. They were excellent ambassadors for UM. In welcoming new and returning students in fall, the library faculty and staff worked hard through summer to get ready. The library outreach team, led by Professor Megan Stark, has worked closely with the UM's other units and prepared a series of activities to welcome UM students, including orientation sessions, WelcomeFeast, and other events. Their outstanding efforts have enabled the library as the center for students' success.

I have accepted a new position as Dean of the Auburn University Libraries in Alabama and will start there in the middle of February 2019. It will be a great opportunity for my professional growth. Nonetheless, I will miss you all as you have been very supportive to my work since I took the library dean's job at UM in 2012; I will miss a group of excellent library faculty and staff at the Mansfield Library and other UM colleagues here. Looking back, I am grateful that your generous funding support has enabled us to do more to make the library an intellectual hub that supports the pursuits of UM students and faculty, even during difficult budgetary

times. Working together, we developed and implemented the library's strategic plan (2014-2017) that guided us to be a mission-driven organization and aligned the library's services and programs with the UM's strategic priorities; we successfully migrated to new and cloud-computing library system with 16 academic libraries in Montana that enabled UM faculty and students to access library holdings at these institutions; we transformed library spaces into attractive and inviting learning environment that facilitate group studies, individual studies, quiet studies, and social gathering for UM students, and we created a series of innovative service spaces to provide UM students with the needed knowledge and skills for their education process and for their employment marketability. With the generous support from library donors like you, we have been able to continue providing the best library services and programs to UM faculty and students. I would like to take this opportunity to thank you for your generosity!

Looking forward, I hope that you will continue supporting the Mansfield Library and make it a better place for the UM community in 2019, the year of the Pig!



Shali Zhang

Student-Centered Innovative Projects 2018-2019

This year, the library awarded the sixth cohort of Student-Centered Innovative Projects (SCIP). This program is a core part of the Mansfield Library's efforts to support student success. It provides library faculty and staff unique opportunities to focus on innovative ways of thinking and designing library services, programs, technologies, and learning spaces. The projects awarded this year demonstrate the library's commitment to innovative services for UM students.

Audio Described Library Exhibits

Coordinators: **Teressa Keenan & Erin Baucom**

Teressa Keenan and **Erin Baucom** have collaborated to improve the accessibility and general usability of library exhibits by adding an audio description component. The purpose of audio description is to replace the important visual content with equivalent spoken information. While initially implemented to assist those who are blind or have low vision, audio description has proven to be beneficial for a much broader audience. The concise and objective translation of visual content promotes a new way of learning through auditory means and can help individuals with language development, improve learning outcomes, and strengthen writing skills. The audio described exhibit will create and make available audio descriptions for select library exhibits. Statistics will be gathered related to the use of the audio descriptions and the overall effectiveness of the process will be evaluated to determine if it could be used to add audio descriptions to other exhibits within the library.

Defining "Data" in Diverse Academic Disciplines

Coordinator: **Ben Chiewphasa**

Proper data management planning for all walks of academic disciplines is becoming an inescapable requirement for esteemed funding agencies and publishers. Postdoctoral researchers and graduate students are the scholars at the front lines of collection and production of data, and actively participate in the daily operations of research spaces and data management. The goal of this projects to understand the unique and overlapping data management needs for graduate students across diverse research disciplines reflective of the University of Montana, with a culmination of qualitative data on students' practices to inform the development or modification of services.

Creating Online Tutorials to Help Students Access Archives and Special Collections

Coordinator: **Donna McCrea**

This project will design and create five short tutorials covering aspects of identifying and requesting archival collections, to help students access Archives and Special Collection resources. Tutorial 1: An overview of Archives and Special Collections, including the reading room and closed stacks areas. Tutorial 2: A demonstration of how to use the Archives West database to search for guides to archival collections. Tutorial 3: An overview of the sections of a guide to an archival collection. Tutorial 4: Keyword searching in Archives West. Tutorial 5: Completing the Archives and Special Collections collection request form. The project is a direct response to requests by students for information accessible outside of the library to guide them through the research process.

Wikipedian for Archives and Special Collections: Improving Access to the Library's Archival Collections

Coordinator: **Donna McCrea**

This project will edit existing Wikipedia records and create new Wikipedia records to include references to and citations for archival collections held by the Mansfield Library's Archives and Special Collections. The edited Wikipedia records would include Uniform Resource Locators (URLs) for archival guides, with the goal of bringing Wikipedia researchers directly to archival collection information and ultimately to the collections themselves. In fiscal year 2018, Wikipedia was the number one referring site (excluding search engines) to guides in Archives West, the online access point used as a guide to archival collections.

Restroom Flyers

Coordinators: **Jaci Wilkinson, Chris Vance, Chloe Behan**

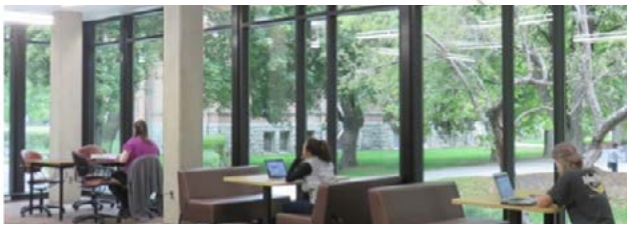
The funds from this project will be used towards purchasing magnetic sign holders for the inside of each bathroom stall in Mansfield Library's public restrooms. Marketing companies and other departments here on campus use flyers in these locations because restrooms are a highly trafficked part of any building, and it is a great way to reach users about services and events in the library and elsewhere on campus. Monthly flyers will be created with information on events, announcements, or new services that the library wants to highlight.

Faces of Graduation Student Research

Coordinator: **Kate Zoellner**

UM enrolled 2,432 graduate students Autumn 2018, with graduate students comprising 25 percent of Mountain Campus students. During this year and coming years, Mansfield Library administration will continuously update strategic priorities for the library's graduate student services. Mansfield Library personnel have investigated graduate students' collection and instruction expectations by implementing a periodic service quality survey LibQUAL+®, seeking campus feedback via Department Chairpersons on potential collection cuts, and measuring the value graduate students place on instruction and workshop through feedback forms and attendance numbers. Initiatives to explore the expectations or value graduate students place on other library services have occurred through the aforementioned survey, which asks students to indicate their desired service levels in the areas of Effect of Service, Information Control, and Library as Place. The findings will contribute to the body of knowledge on UM graduate students and have the potential to influence library service and outreach with regard to graduate students.

Mansfield Library Learning Commons



On May 14, 2018, long-awaited construction began on the first phase of the Maureen and Mike Mansfield Learning Commons. The project updates a key area just inside the library’s front door, where students can meet to study, work on group projects, or just relax with a book.

“The library’s physical structure hasn’t been modernized since construction was completed in 1978,” said **Shali Zhang**, dean of the library, “A lot has changed in 40 years.”

Technological shifts have transformed the way students work and learn together, and the Learning Commons thoughtfully addresses those changes. The project brings light into the northwest corner of the library through large glass windows by removing concrete panels from the building’s exterior and adding new, energy-efficient overhead lighting. Furnishings arranged in group-friendly learning pods allow for student work and meetings. Students have easy access to data ports and power outlets throughout the Learning Commons. An area is even equipped to handle small classes, artistic performance, or public lectures.

Throughout the summer 2018, the library remained open during construction. By the beginning of fall semester 2018, returning students and new students were wowed by the renovated areas. This project also presents two large whiteboard walls for writing/drawing and one large wall panel for screen display to compliment the space. Private donors generously funded the project. Fundraising is ongoing, and with additional donations, the library will continue with the second phase of renovations on Level 3.

Mansfield Library Receives Largest Funding Donation *

In early fall 2018, the Mansfield Library received a single largest funding donation from UM alumnus Richard Lee Merritt. His estate contributed nearly \$2 million to create an endowment to support the library's Archives and Special Collections in perpetuity. Merritt was a long-time supporter to the Mansfield Library, especially to Archives and Special Collections. Throughout his life time, he donated close to \$3.2 million to the library and UM, and donated more than 1,300 books to the library, including two rare and special volumes: a 1561 edition of "The Works of Geoffrey Chaucer," edited by John Stow, and an 1866 edition of "The Paradise Lost of John Milton." Merritt created two funds to support book purchases, preservation and other activities at the library – the Gertrude Merritt Memorial Fund, in honor of his late wife, and the Merritt Mnemosyne-Minerva Fund. The annual funds generated from this endowment will be used to enhance the services, programs, collections, and technologies in Archives and Special Collections, to support UM's teaching, learning, and research goals. "We are thrilled to receive this wonderful gift," said **Shali Zhang**, dean of the library, "This donation will help us build stronger collections, programs, and services to support UM's teaching, learning, and research endeavors."

Archives and Special Collections Celebrates UM's 125th Anniversary with Oral History Interviews

In celebration of the University of Montana's 125th anniversary, the Maureen and Mike Mansfield Library is highlighting its collection of more than 175 oral history interviews conducted with UM faculty, students, staff and administrators. Many of these interviews are available online via ScholarWorks.

These interviews share information about the history of UM, student life and traditions, changes to the size and funding structures of the University, and the development of departments and programs. This collection of interviews takes its place among the larger collection of 2,500 oral history recordings held by the library's Archives and Special Collections that cover a broad range of topics from smokejumping to feminism.

Hannah Soukup, archives specialist, has worked on the project and notes that the UM interviews are full of interesting details not typically found in other records, such as former School of Law Dean Robert Sullivan's story "of how he negotiated with the Waterford Crystal factory in Ireland to have a chandelier made for the School of Law building", and former Facilities Services foreman Herb Torgrimson's anecdotes about University building and construction, including how former President McFarland ordered the closure of Maurice Avenue to keep the Highway Department from running a highway through the middle of campus. Physical copies of all oral history interviews are available from Archives and Special Collections.

Mansfield Library, Campus IT and DSS Work Together to Improve Accessible Printing

For the visually impaired, printed charts, graphics, and diagrams are often inaccessible forms of communication. Using new print technologies can improve student experiences and make these elements accessible. One option is called "swell printing." This printing method creates tactile images using a specialized paper that can be processed to cause the black portions of an image to swell or rise up from the surface of the paper, resulting in an image that can be felt as well as seen. **Teressa Keenan**, faculty librarian at the Mansfield Library, was introduced to this form of printing while at a conference, and worked with the manager of the library's printing services, **Glenn Kneebone**, to see if the library could offer a similar service. They found that the equipment was already available in the campus Information Technology Department with use limited to students registered with Disability Student Services (DSS). IT's Manager, Software Licensing and Accessible Technology, Kathy Garramone, and

Brenda Miller, the Alternative Formats Specialist, were consulted to look into a collaboration that could maximize services to students.

A proposal was drafted to move the equipment to the full-service print center at the library, due to the easily accessed building, specialized staffing and longer service hours of the library. Moving this print-based technology to UM's only full-service print center, the Paw Print, at the Mansfield Library, creates operational efficiencies and expands services to the university community. This tactile print service is offered at no cost to students registered with DSS. All other students, faculty and staff who would like to explore or utilize this technology can contact the manager of the library's print service.

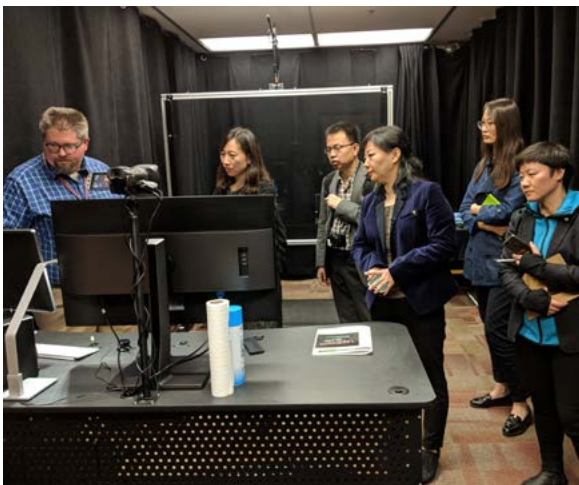




Library Launches Lightboard Video Production Studio

In support of growing needs for producing online courses at UM, the Mansfield Library launched a Lightboard video production studio in spring 2018. Located on Level 1 of the Mansfield Library, this video production studio provides an automatic environment where a faculty or a student is able to record course contents for a lecture or even for an episode of the lecture. The recording studio includes a glass panel for writing and drawing, a space for using any demonstration tools, a video camera, embedded LED lighting for real-time reflection and recording, studio lighting system, sound reduction panels, background curtain, and review computer.

The Lightboard Studio also received funding support from several campus units: Central IT, Department of Mathematics, Mansfield Center, SELL, and other units. Since its opening, the studio has been well used by UM faculty, students, and administrators. "Campus-wide collaborations allowed us to quickly construct this facility and open it up to all faculty and students at UM early in 2018," said Shali Zhang, Dean of Mansfield Library. "The easy use of the technologies in the studio, the easy access to the studio, and the longer opening hours of the library have enabled students and faculty to take advantage of this facility and enhance their ability to create digital course contents in an interactive manner," Zhang commented.



Library Awarded Safety Smart Money

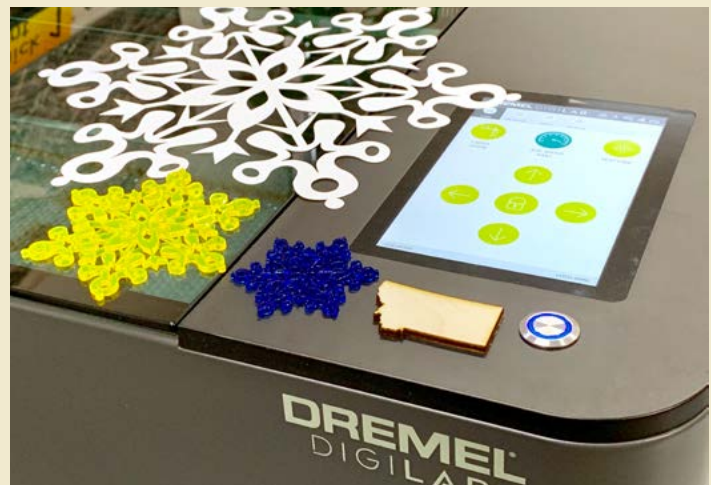
In the spring semester of 2018, The Maureen and Mike Mansfield Library received funding to improve the safety of the building through a program called UM Campus Safety. Through a generous award from The Safety Smart Committee, the crash bars were replaced on all 16 main entrance doors, which previously had locking difficulties due to age and design. The new hardware makes it possible to lock the library doors quickly in an emergency and improves the appearance of the entrance. The Safety Smart Committee reviewed and accepted the proposal in early March, 2018. The week after commencement, the bars were all replaced.



Mansfield Library Expands Discovery Tools

The library continued its tradition of providing innovative spaces and tools for the campus community with the first laser cutter available for the entire campus community to use. The laser cutter enables people to cut, score, and engrave. Materials that can be utilized include paper, wood, leather, acrylic, glass, and a variety of other materials. This flexibility of substrates means that many artistic endeavors and concept modeling can be achieved quickly and with precision.

Laser cutting has been in common use in industrial setting but has not been readily available to people to use for experimentation and creative projects without significant expense. The Mansfield Library is proud to have one of the first UL (Underwriters Laboratories) certified machines available to bring this technology to the campus community in a safe and sustainable manner.



LibraryNEWS

Mansfield Library Scavenger Hunt

Davidson Honors College students had a little fun before finals and became familiar with the library's spaces and services by following eight clues through the different levels of the library. Tasks in this hunt included finding a book at the library with OneSearch, using the Lightboard Studio, and writing a haiku about the library. By completing the scavenger hunt, the students in attendance won a poster printed at the library copy center, which prompted many of them to look into making their own posters at the Paw Print Copy Center! Five honors students organized the event with the help of Undergraduate Services and Outreach Librarian **Megan Stark** and Honors College Interim Director Kaetlyn Cordingley, which took place on November 28, 2018. The students had a wonderful time, and the library hopes to scale up and fine-tune this event for orientation next year.



Student Organizers (left to right): Chloë Behan, Brenna Spurling, Lia Volpa, Andie Sonnen, and Hanna Bran

Mansfield Library Updates Accessible Technology Room

The Mansfield Library approved the Accessible Technology Room Evaluation and Revitalization Project in the fall of 2018. This student-centered innovative project, led by Professors **Teressa Keenan** and **Wendy Walker**, is designed to discover how students want to use the Library's Accessible Technology Room for their research, compile feedback for renovations, and explore promotional activities that would encourage more students to learn about and effectively use the room. Renovation plans are based on student feedback, the availability of similar services on campus, and current trends.

To date, the library updated this space with brighter, full spectrum lighting; a new large-screen computer workstation, complete with a variety of assistive technology such as JAWS, Dragon Naturally Speaking, READ&WRITE Gold etc.; and added table-top space for students to spread out and organize their research. The Sorenson Video Relay Service relocated to Level 3 of the library, frees up space for comfortable seating and a height-adjustable computer cart. A white noise machine is now available for use. This service, located in Room 209, on Level 2 at the Mansfield Library, is a quiet, distraction-free space to study.

OER@UMT: Reducing Student Costs, Supporting Student Success, Improving Student Retention

Textbook costs have risen 812 percent - 1,041 percent over the past three decades. Consequently, 65 percent of students in a national study did not purchase textbooks and 82 percent of students agreed that free online access to textbooks would help them do "significantly better" in their courses. Open Educational Resources (OER), offer a solution. Open Educational Resources are teaching, learning, and research materials that anyone can access, use, adapt, and redistribute at no cost and with no or limited restrictions. A recent large-scale study at the University of Georgia has shown that OER leads to student success. Student success contributes to student retention.

Thanks to funding from the Mansfield Library, the Provost's Office, and the School of Extended and Lifelong Learning (SELL), UM will pilot a \$17,000 grant initiative called OER@UMT in spring 2019. Open to all course instructors at the University of Montana and Missoula College, this pilot grant project aims to increase awareness and use of OER, decrease the cost of textbooks and course materials for students, improve course outcomes and student retention, and engage faculty in new pedagogical approaches. Associate Professor **Wendy Walker**, Digital Initiatives Librarian, and Nancy Clouse, Senior Instructional Designer at SELL, co-led the task force that finalized the details for the OER@UMT grant initiative. In addition to co-managing the upcoming grant application and review process in the spring, Professor Walker will be participating in the Open Textbook Network's Inaugural Certificate in OER Librarianship program to gain the skills and knowledge to facilitate effective OER resources that support a culture of openness at UM to the benefit of both students and faculty.

Annual Oval Launch Sponsored by the Mansfield Library

The **Oval Magazine** is the University of Montana's literary magazine that exclusively publishes undergraduate work. In April, the 2018 issue of the Oval was launched at the library. The launch took place in the Mansfield Library lobby with a live author reading, breathing a moment of literature into the lives of the many people passing through Mansfield Library. Robert Stubblefield serves as the publication's faculty advisor, and issues of the latest Oval Magazine are available for purchase in the UM Bookstore. The Mansfield Library is proud and honored to continue sponsoring The Oval Magazine's annual launch and continue to promote this publication through UM's ScholarWorks.



Over 1,000 Oral History Interviews Now Online

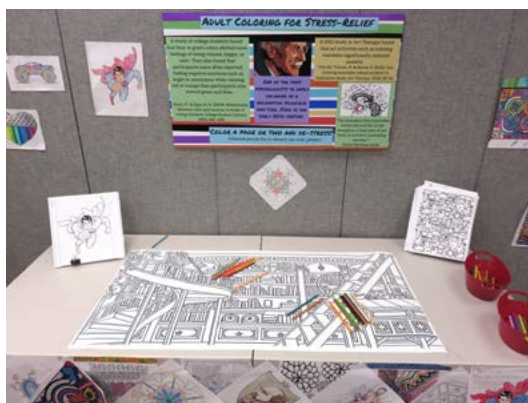
Among the many strengths of Archives and Special Collections is the collection of oral history interviews. Now over 1,000 of these interviews - on topics ranging from the depression era in Montana to the history of the university - are available online via ScholarWorks. **Hannah Soukup**, the library's Oral History Specialist, oversees a robust transcription, editing and digitization program, and she placed more than 740 interviews online in the last 12 months. Of those, 678 have both transcripts and audio files available. Soukup notes that the 1984 Smokejumper Reunion oral history interviews have had the most downloads so far, but interviews conducted with Montana politicians by former Secretary of State Bob Brown, and those from the Montana Feminist History oral history project, have also been very popular. There are 77 different oral history projects and collections currently represented in ScholarWorks, where list of collections and links to online audio files and transcripts can be found.

We are grateful to all who have donated interviews, and to those who have donated funds to support our oral history program.

Students Stress-less at the Mansfield Library

One of the most popular events during finals week at the Mansfield Library is stress-less with pet therapy dogs. Volunteers from the organization Pet Partners bring certified dogs to visit with students who are spending many hours studying at the library. Crowds of students gather around the dogs who vary in breed but all provide a much-needed break from studying.

In addition to participating in pet therapy, students needing a break from studying to relax and recharge can color at the adult coloring station, pick up complimentary print cards from the Information Desk, and take scantrons, blue books, highlighters and pencils from the "We Love Our Students" supply basket in the library lobby, and enjoy many goodies.



(Above) Albert, a 185lb Leonberger, provided unconditional love and de-stressed hundreds of Mansfield Library students during finals week. (Left) The Mansfield Library sets up an adult coloring station during finals week to help students stress less.

Supporting Tourism & Recreation Research at UM and Beyond

One of the “Top 10 Most Downloaded Items” in ScholarWorks is a report from 2011 called “Designated Market Areas: Using Zip Codes as a Marketing Tool” by Dr. Norma P. Nickerson and Jake Jorgenson from the Institute of Tourism & Recreation Research (ITRR), in the W.A. Franke College of Forestry and Conservation. Individuals from 154 countries have downloaded this report over 5,300 times since it was made available in ScholarWorks in July 2014. It is an impressive number of downloads that demonstrates both the value of this UM research in and beyond Montana and the critical role of the Mansfield Library in supporting and helping to disseminate UM research across the globe.

Administered by **Wendy Walker**, Digital Initiatives Librarian, ScholarWorks is an open access repository that centralizes, preserves, and provides free, online access to the research, creative scholarship, and unique content produced and curated by UM faculty, students, and staff. The Institute of Tourism and Recreation Research currently has a collection of 376 publications in ScholarWorks that have been downloaded collectively over 31,300 times. This core service of the Mansfield Library enables the ITRR to fulfil their mission of providing tourism and recreation information, both now and into the future.

Kara Grau, Assistant Director of Economic Analysis at ITRR agrees, “Having all of our publications available via ScholarWorks has made a world of difference in our ability to easily share information with people interested in and affected by the tourism and recreation industry in Montana. We need a way to organize our publications and make them easily searchable if we are to remain effective in our mission to share information. ScholarWorks has made that possible for us. It’s also very valuable to be able to monitor how frequently various reports are downloaded, and fascinating to know that our reports are of interest around the globe.”

Designated Market Areas: Using Zip Codes as a Marketing Tool by Dr. Norma P. Nickerson and Jake Jorgenson from the Institute of Tourism & Recreation Research is an impressive number of downloads that demonstrates both the value of this UM research in and beyond Montana and the critical role of the Mansfield Library in supporting and helping to disseminate UM research across the globe.

Library Faculty Lecture at Universities in China

In March 2018, two library faculty members, **Kate Zoellner** and **Jaci Wilkinson**, were invited by the library directors at the Beijing Normal University (BNU) and Southwest University of Political Science and Law (SWUPL) to give lectures at these UM partner institutions in China. In Beijing, the BNU Library arranged a special conference with over 180 librarians from more than 60 colleges and universities in the Beijing area. Jaci gave a presentation on “User Research and Information Literacy: Connecting Behavior with Instruction”, and Kate presented on “Information Literacy, Instruction, and Assessment: Experiences from the University of Montana.” At the SWUPL campus, Kate and Jaci met with a group of librarians and discussed in-depth on the topics presented. Their lectures were well received by the library colleagues in China.





BNU Delegation Visit UM and the Mansfield Library

In April 2018, a five-person delegation from the Beijing Normal University (BNU) in China visited UM. They were led by Dr. Xiaojuan Li, Library Dean and Professor at the BNU Library. The visit followed a similar November 2015 visit by the UM Deans' Delegation to BNU, where Dean Zhang established the connections between the two libraries. The delegation visited Mansfield Library and met with library faculty and staff for professional exchange sessions on library services at both institutions. Professor Li introduced the services of the BNU Library. The Mansfield Library faculty and staff presented the library's signature programs, such as information literacy, digital initiatives, accessibility technologies, innovative services, and discovery platforms. Both libraries are exploring common areas for further exchanges and collaborations.

John Greer Shares Successful Consortium Experience at International Conference

In October 2018, **John Greer**, the Mansfield Library's Head of IT and System, was invited to share successful experiences with the initiatives of the Montana's academic library consortium, TRAILS, and on the resource sharing through Alma, a unified library platform among 16 libraries in Montana. John's topics focused on TRAILS resource sharing, challenges and opportunities for the consortium, and the future goals. The topics were very welcomed by the conference participants. John was also invited to have exchanges with the librarians at the Beijing Normal University (BNU) Library, as they also use the Alma platform, and he discussed potential resource sharing and interlibrary loan operations between the Mansfield Library and the BNU Library.



Mansfield Library Hosts Visiting Librarians from Shanghai University of Finance and Economics

Two librarians from the Shanghai University of Finance and Economics (SUFU) visited the Mansfield Library in fall 2018. Professor **Kim Granath** chaired the hosting team, with Professor **Kate Zoellner**, **Patti McKenzie**, and **Deb Graham** on the team. During their stay at the Mansfield Library, the visiting librarians interviewed library faculty and staff, visited library facilities, observed reference services and information literacy classes, and gave a presentation to the entire library on the topics of cultures, food, library services, and campus life at SUFU in Shanghai,



China. "This is our first time traveling to the United States. Coming from a different background, everything here is brand new for us. We took part in many activities on and off campus to know more about the American culture and life," said the visiting librarians. "We have learned much about the learning, teaching, research support services, but we are still curious about the details of several aspects, such as how to create a diversity learning environment, how to evaluate qualitative work in library, and how to evaluate the function of library in terms of students success. Lucky for us, we had such a nice time with all of you, our lovely, supportive and helping colleagues from the Mansfield Library. Thank you. This visit will definitely become the most precious memory for us," both librarians wrote in their final report.

LibraryNEWS

Dr. Lippincott Gives a Lecture at the Mansfield Library

In November 2018, Dr. Joan Lippincott gave a lecture on “Thinking about the Future of Research, Learning, and Libraries” at the Mansfield Library.

Dr. Lippincott is Associate Executive Director from the Coalition for Networked Information (CNI), a joint program of the Association of Research Libraries (ARL) and EDUCAUSE, based in Washington, DC. Dr. Lippincott’s

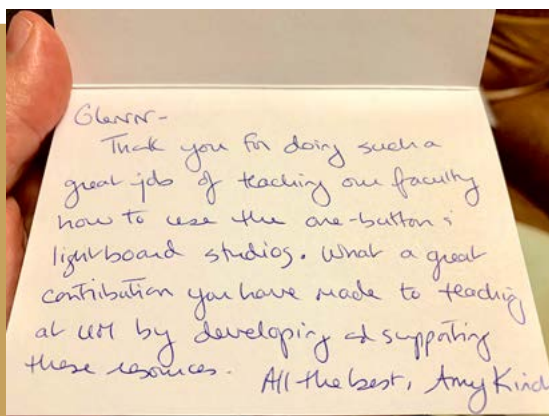
lecture focuses on the integral role from libraries and librarians in supporting and realizing the university’s strategic initiatives in research and learning. As libraries develop programs for digital scholarship, create innovation centers, set up makerspaces, renovate learning commons, and implement visualization studios, virtual reality stations, and other technologies, they need to plan in the context of specific connections to research and learning. These are programmatic activities -- more than physical spaces -- and require strategic thinking and the development of new types of expertise.



Students Spin to Win at WelcomeFest

Mansfield Library faculty and staff greeted students at the 2018 WelcomeFest, UM campus event on the Oval, with information about library services and resources. Library faculty and staff used a prize wheel to handout 100 complimentary print cards, 112 sport packs, 38 sewing kits, 50 Montana travel brochure posters, 3 NASA “Future” poster sets, 129 carabiners, 15 highlighter packs, 5 laundry supply baskets, 6 power strips, 5 LED book lights, 15 bottle of hand sanitizer, 28 bottles of Gatorade, 30 smart packs, 72 cans of Pringles, 12 Alroid tins, 28 packs of trail mix, and 10 3D print spinners!

Thanks Glenn



Thank you for doing such a great job of teaching our faculty how to use the One Button and Lightboard studios. What a great contribution you have made to teaching at UM by developing and supporting these resources. All the best, Amy Kinch



Additional desktop computers, loaded with a lot of software, were added to the library’s Level 1 space, with privacy partitions. Over 40 percent of students come to the library to use technologies.

HONORS&AWARDS



**SOCIETY OF
American
Archivists**

Donna E. McCrea Awarded as Fellow of the Society of American Archivists

Donna E. McCrea, professor and head of archives and special collections at the University of Montana in Missoula, was awarded as a Fellow of the Society of American Archivists (SAA) during a ceremony in Washington, DC, August 12–18, 2018. The distinction of Fellow is the highest honor bestowed on individuals by SAA and is awarded for outstanding contributions to the archives profession, of which McCrea has no shortage of. At the University of Montana, McCrea has successfully used the department as a laboratory for experimenting and applying innovative approaches to archival practice, effortlessly connecting national archival trends with local implementation, and accelerating access to archival materials through application of a “more product, less process” model. Within the



Donna McCrea

Society of American Archivists, McCrea has consistently brought her initiative, analytical abilities, resourcefulness, and energetic commitment to a number of projects. In addition to being elected to the SAA Council and serving on two program committees, McCrea played an influential role as co-chair and then chair of the Education Committee, has represented SAA in both the Coalition to Advance Learning in Archives, Libraries, and Museums and the Nexus Leading Across Boundaries project, and currently serves on SAA’s Task Force to Revise Best Practices on Accessibility.

McCrea is one of four new Fellows named in 2018, out of a total of 196 current Fellows of the Society of American Archivists. Congratulations, Donna!

Shali Zhang Receives Outstanding Library Leadership Award

Shali Zhang, Dean of Mansfield Library, received the Outstanding Library Leadership Award in Memory of Dr. Margaret Chang Fung from the Chinese American Librarians Association (CALA) during the ALA Annual Conference held in New Orleans, in June 2018.

Dr. Hwawei Lee, former Chief of Asian Division of Library Congress, and Emeritus Library Dean at Ohio University, wrote the following in his nomination letter, “Dr. Shali Zhang is an international LIS professional leader with a distinguished career and commitment to excellence in library management

and services, applications of technologies, and global collaboration. She is a dedicated library director, advocator, scholar, and, above all, an exemplary role model. Dr. Zhang’s excellent work has been very important, effective, and beneficially influential in global library communities.” Dr. Beverly Edmond, former Interim Provost at the University of Montana, wrote, “Dean Zhang has accomplished much since her arrival at the University of Montana. Dean Zhang’s outstanding library leadership is patent in all of the accomplishments listed above. I believe that she deserves the CALA Outstanding Library Leadership Award, and recommend her to you for this honor without reservation.” Congratulations, Shali!



Shali Zhang

HONORS&AWARDS

Ben Chiewphasa Association of Research Libraries Diversity Scholar

Ben Chiewphasa, Mansfield Library Government Information Librarian; Cataloging Specialist, has been selected to participate in the Association of Research Libraries Diversity Scholars program. Ben will participate in the 2018–2020 Initiative to Recruit a Diverse Workforce (IRDW) as an Association of Research Libraries Diversity Scholar. Funded by Association of Research Libraries' member libraries and EBSCO Information Services, the Initiative to

Recruit a Diverse Workforce offers financial support to program participants as well as leadership development through the Association of Research Libraries Annual Leadership Symposium, a formal mentoring program, career placement assistance, and a site visit to an Association of Research Libraries member library. Congratulations, Ben!



Ben Chiewphasa



Tobin Long



Claire Fairbanks

Library Faculty Selected for Leadership Institute

Professor **Donna McCrea** and Professor **Kate Zoellner** were selected by Association of College & Research Libraries (ACRL) Harvard Leadership Institute for Academic Librarians for a week-long training at the Harvard University campus in early August 2018. This leadership institute provides the tools and insight needed to improve individuals' leadership effectiveness and help their libraries respond to a rapidly shifting landscape. It is designed for those who must think strategically about emerging student and faculty needs, changing expectations of library staff, new technologies and long-range plans for the library. The program focuses on three areas of leadership — planning, organizational strategy and change, and transformational learning — with an overarching goal of increasing your leadership and management capacity. The nation-wide selection to participate in this prestigious institute was a competitive one. Congratulations, Donna and Kate, for participating in this event!

2018 Joseph H. and Ruth M. Fitzgerald Library Scholarship Recipients

In December 2018, the Mansfield Library presented the Joseph H. and Ruth M. FitzGerald Library Scholarship to two outstanding student employees, **Tobin Long** and **Claire Fairbanks**. Tobin is Lead Circulation Student while Claire is an Archives and Special Collections Student Assistant. The purpose of the FitzGerald Scholarship is to provide an annual scholarship for one or more University of Montana students employed at the Maureen and Mike Mansfield Library on the Mountain or Missoula College campuses. To qualify for the scholarship, a student must have demonstrated dedication to both work and scholarship. Congratulations, Tobin and Claire!



Glenn Kneebone Receives George M. Dennison Presidential Staff Award

On 2018 Charter Day festivities that celebrate the anniversary of the University of Montana’s chartering by the Montana Legislature in 1893, **Glenn Kneebone**, the library’s Program Manager for Paw Print and One Button Studio, received UM’s George M. Dennison Presidential Staff Award for Distinguished Accomplishment. This award recognizes distinguished accomplishments within the employee’s work unit that brings excellence, merit, distinction or glory to UM. Glenn has been with UM for over 16 years. He first enrolled in a degree program in geography at UM as a student and worked at the Mansfield Library at the same time. His positive and disciplined work attitude was quickly noticed. When a staff position opened at the library, Glenn was offered a full-time position, though he continued his degree program at the same time. “From day one at his position, Glenn has demonstrated a strong commitment to service, innovation, and information access at the Mansfield Library. He has been instrumental in solidifying a thriving service department, Paw Print, that was the primary print center on the UM campus; he has researched and implemented innovative technology to benefit the entire campus community, and he has broadened his leadership and management skills in implementing numerous cutting-edge technology projects at our library,” the nomination letter states. UM President Seth Bodnar presented Glenn with this award. Congratulations, Glenn!

Julia Jackman-Brink Recipient of the 2018 Irene Evers Award for Outstanding Staff Member

Julia Jackman-Brink, Circulation Manager, was selected for the Irene Evers Award for Outstanding Staff Member in spring 2018. This award recognizes an exceptional employee who enhances the work environment by fostering a positive attitude with a spirit of cooperation and creativity in support of the Mansfield Library’s mission to provide a quality-based learning and research environment and provide users the dynamic services essential to identify and access information. The nominator for Julia’s award wrote, “Julia is a high tech, high touch service provider who goes the extra step for faculty who need it, many of whom greatly depend on her technical skills. Julia has been instrumental over the years in building up the e-reserves service the library provided up until the last couple of years and then was a key player in helping faculty transition seamlessly to the use of Moodle. Julia did this by working one on one with faculty. Additionally, Julia worked collaboratively with another library employee to make training documents on how to create accessible PDFs and then lead co-ed training sessions with faculty and staff on campus. Julia has quietly and consistently served UM and the Mansfield Library for 25 years. She braves the weather and darkness to open the library five days a week and supervise our ever-changing group of student employees. Julia contributes to the ever-changing work environment with the motto - “we’ll make it work.” Congratulations, Julia!



The Mansfield library is grateful for the support of our donors. Their generous contributions enabled the library to provide the resources required to help UM students achieve success in their academic pursuits.

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Tom and Connie McQuillan at the UM President's Club dinner in 2015

Tom and Connie McQuillan now live in the beautiful Bitterroot Valley in Montana. Tom, a UM Alum, came back home after 30 years of services for a federal agency in the D.C. area. Tom and Connie have been passionate supporters for numerous programs at UM. Nonetheless, the Mansfield Library is always in their hearts. This year, when Tom observed that the first phase of the library's Learning Commons Project is close to completion, he offered funding to help with furnishing of the Learning Commons area. The timely support enabled the library to purchase the new tables and chairs prior to the start of fall semester. Students have enjoyed being in the Learning Commons for their group studies, individual studies, tutoring, social gathering, or just enjoying the view of campus through the large windows. "Connie and I are committed to helping the library meet its goals in 2018," said Tom.

Thanks, Tom and Connie, for your support!

During its annual meeting in connection with the UM's Homecoming Week, the former members of **Theta Rho Chapter of Delta Delta Delta** celebrated the event in a gathering at the Mansfield Library, with stories, English tea, and light refreshments. After the gathering, the group visited newly renovated Learning Commons at the Mansfield Library with Dean Zhang. The group gifted its fund through the Theta Rho of Tri-Delta Trust in 2009 to the Mansfield Library, which became a major part of the funding support to the Learning Commons Project. The members are very happy to see the private funding at work in the Mansfield Library.



The Tri-Delta members held a gathering at Mansfield Library's Theta Rho Room



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