Fall 2015

BMKT 291.01: Sports Marketing for Non-Majors

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BMKT 291 – SPORTS MARKETING FOR NON-MAJORS
FALL 2015

PROFESSOR: Dr. Carol L. Bruneau

OFFICE: GBB 303
PHONE: 243-6178
FAX: 243-6925
E-MAIL: Carol. Bruneau@business.umt.edu

CLASS SCHEDULE: TR: 9:40-11:00 in GBB L13

OFFICE HOURS: Wednesdays 10:00 am-12:00 pm
Thursdays 2:00-4:00 pm
And by appointment
Walk-ins are always welcomed

REQUIRED MATERIALS:
Readings will be made available during the class.

COURSE OBJECTIVES:
Sports Marketing covers two broad perspectives including the marketing OF sports and marketing THROUGH sports.

1. The first perspective includes how to increase participation in sports, how to increase the number of spectators at sporting events, how to increase the various media audiences for sporting events, and how to market sporting goods and equipment.

2. The second perspective, which is often overlooked by sports marketing classes, is how to use a sports platform as the foundation of marketing for nonsports products. Topics in this perspective include sponsorships, venue naming rights, licensing, and sports celebrity endorsements.

This course attempts to cover both perspectives using a combination of theoretical and experiential pedagogy. Students will learn the basic concepts of sports marketing and will complete marketing plans for sports organizations.

MISSION STATEMENT;
The University of Montana’s School of Business Administration enhances lives and benefits society by providing a world-class business education in a supportive, collegial environment.
We accomplish this mission by acting on our shared core values of creating significant experiences, building relationships, teaching and researching relevant topics, behaving ethically, and inspiring individuals to thrive.

As part of our assessment process and assurance-of-learning standards, the School of Business Administration has adopted the following learning goals for our undergraduate students:

Learning Goal 1: SoBA graduates will possess fundamental business knowledge.
Learning Goal 2: SoBA graduates will be able to integrate business knowledge.
Learning Goal 3: SoBA graduates will be effective communicators.
Learning Goal 4: SoBA graduates will possess problem solving skills.
Learning Goal 5: SoBA graduates will have an ethical awareness.
Learning Goal 6: SoBA graduates will be proficient users of technology.
Learning Goal 7: SoBA graduates will understand the global business environment in which they operate.

COURSE EXPECTATIONS
It is expected that students will approach this course in ways that will maximize their learning rather than minimize their effort. Those students who do not approach the class in this way will suffer both in the ability to learn the material and in the grade they will receive in class. The learning experience of this class depends on student participation by active listening, by contributing to class discussions, and by contributing consistent effort to the process and outcome of hands-on exercises. Consistent preparation rather than pre-exam cramming is a necessity. I expect you to have read the assigned chapters BEFORE class on the day they are scheduled for discussion. Preparation time may vary somewhat depending on the assignment, but can be expected to average two or three hours per class session.

The quality of this course is heavily dependent on thorough preparation, consistent attendance, and spirited participation. Those who are reluctant to speak in front of others should use this opportunity to overcome their fears before entering the business world. The class participation grade will be based on participation during class discussions and in-class exercises. QUALITY of participation rather than QUANTITY will be judged. Student should expect to be called upon at random throughout the term, either to initiate class discussion or to respond to a question by the professor.

NO LATE WORK WILL BE ACCEPTED. Late work is defined as any work not turned in when the professor collects it on the day the assignment is due. NO EXTRA CREDIT WORK WILL BE ACCEPTED.

You are encouraged to visit me during my office hours if you have any questions, problems, or if you just want to talk. If you cannot meet me during posted office hours,
you are encouraged to make an appointment to meet at some other time. Also, if I am in my office when you walk by, I’m always willing to meet with you.

HANDS-ON ASSIGNMENTS
Throughout the semester, short writing/research projects will be assigned. These assignments must be turned in on time and be typed in 12 point font, single-spaced. The first of these assignments is your autobiography, the outline of which can be found on the last two pages of this syllabus. This is the only Hands-on assignment that you can hand write (if your handwriting is legible.) Your autobiography is due in class on Tuesday, September 15.

EXAMINATIONS
Three examinations will be given during this course. NO MAKE UP EXAMS will be given. If you cannot be in class during an examination time, you may then take an optional comprehensive final exam during finals week. You may also take the optional final if you wish to raise your grade at the end of the semester. I will disseminate your grades on the last day of class.

CLASS PARTICIPATION
Randomly throughout the semester in-class projects will be conducted. You must be in class to receive credit for these assignments. For example, we will have several guest speakers during class and you must attend these presentations to receive in-class credit.

EMAIL FROM STUDENTS
You MUST use your official UM email accounts if you wish to email me. Otherwise, I will be unable to respond. In addition, I expect you to use a proper salutation and correct grammar in your emails. Please do not use text messaging abbreviations.

STUDENT CODE OF CONDUCT: All students must practice academic honesty. Academic misconduct is subject to an academic penalty by the course instructor and/or a disciplinary sanction by the University. It is the student’s obligation to be familiar with the Student Conduct Code, especially as it pertains to academic misconduct (cheating, plagiarism, etc.), which is available on line at http://www.umt.edu/SA/VPSA/index.cfm/page/1321. Please note that it is a form of academic misconduct to submit work that was previously used in another course.

Moreover, as the Catalog reads (in terms of Academic Policies and Procedures regarding plagiarism specifically):

“Plagiarism is the representing of another’s work as one’s own. It is a particularly intolerable offence in the academic community and is strictly forbidden. Students who plagiarize may fail the course and be remanded to Academic Court for possible suspension or expulsion.”

It continues,
“Students must always be very careful to acknowledge any kind of borrowing that is included in their work. This means not only borrowed wording but also ideas. Acknowledgement of whatever is not one’s own original work is the proper and honest use of sources. Failure to acknowledge whatever is not one’s own original work is plagiarism.”

So, ALWAYS err on the side of caution by citing the resources used in preparing your work. Moreover, always use direct quotations for exact wording taken from another source.

Finally, I am well aware of the various websites where one can go to find “free term papers.” Believe me, it is not worth the gamble with your academic future.

**STUDENTS WITH DISABILITIES**
The University of Montana assures equal access to instruction through collaboration between students with disabilities, instructors, and Disability Services for Students (DSS). If you think you may have a disability adversely affecting your academic performance, and you have not already registered with DSS, please contact DSS in Lommasson 154. I will work with you and DSS to provide an appropriate accommodation.

**GRADING**
The following weights will be used to compute your course grade:

- Exams (3 X 15%) 45%
- Hands-on Assignments 35%
- Class Participation/in-class projects 20%

**TOTAL** 100%

All courses conducted by the Management & Marketing Department will be graded on a +/- basis. Below is the grade scale for this grading method.

<table>
<thead>
<tr>
<th>Grade</th>
<th>Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>93 ≤</td>
</tr>
<tr>
<td>A-</td>
<td>90 ≤ A- &lt; 93</td>
</tr>
<tr>
<td>B+</td>
<td>87 ≤ B+ &lt; 90</td>
</tr>
<tr>
<td>B</td>
<td>83 ≤ B &lt; 87</td>
</tr>
<tr>
<td>B-</td>
<td>80 ≤ B- &lt; 83</td>
</tr>
<tr>
<td>C+</td>
<td>77 ≤ C+ &lt; 80</td>
</tr>
<tr>
<td>C</td>
<td>73 ≤ C &lt; 77</td>
</tr>
<tr>
<td>C-</td>
<td>70 ≤ C- &lt; 73</td>
</tr>
<tr>
<td>D</td>
<td>60 ≤ D &lt; 70</td>
</tr>
<tr>
<td>F</td>
<td>F ≤ 60</td>
</tr>
</tbody>
</table>
Grades will not be curved or rounded up.
<table>
<thead>
<tr>
<th>DATE</th>
<th>TOPIC</th>
<th>ASSIGNMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>9/1</td>
<td>Introduction to Class</td>
<td></td>
</tr>
<tr>
<td>9/3</td>
<td>Introduction to Sports Marketing</td>
<td></td>
</tr>
</tbody>
</table>

**SECTION I: MARKETING OF SPORTS**

<table>
<thead>
<tr>
<th>DATE</th>
<th>TOPIC</th>
<th>ASSIGNMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>9/8</td>
<td>Sports Marketing Domains</td>
<td></td>
</tr>
<tr>
<td>9/10</td>
<td>Segmenting the Sports Market</td>
<td></td>
</tr>
<tr>
<td>9/15</td>
<td>Segmenting (Cont)</td>
<td>Autobiography due</td>
</tr>
<tr>
<td>9/17</td>
<td>Product Decisions in Sports (Cont.)</td>
<td></td>
</tr>
<tr>
<td>9/22</td>
<td>Product Decisions in Sports</td>
<td></td>
</tr>
<tr>
<td>9/24</td>
<td>EXAM 1: Covers all readings and materials covered in class from 9/1 through 9/22. This includes any material covered by guest speakers.</td>
<td></td>
</tr>
<tr>
<td>9/29</td>
<td>Distribution Decisions in Sports</td>
<td></td>
</tr>
<tr>
<td>10/1</td>
<td>Distribution Decisions in Sports (cont.)</td>
<td></td>
</tr>
<tr>
<td>10/6</td>
<td>Promotion Decisions in Sports</td>
<td></td>
</tr>
<tr>
<td>10/8</td>
<td>Promotion Decisions (cont.)</td>
<td></td>
</tr>
<tr>
<td>10/13</td>
<td>Pricing Decisions in Sports</td>
<td></td>
</tr>
<tr>
<td>10/15</td>
<td>EXAM 2 – Covers all readings and all material covered in class from 9/29 through 10/13. This includes material covered by guest speakers.</td>
<td></td>
</tr>
</tbody>
</table>

**SECTION II: MARKETING THROUGH SPORTS**

| DATE | TOPIC | |
|------|-------| |
| 10/20 | Marketing through Sports Introduction | |
| 10/22 | Sponsorships | |
| 10/27 | Sponsorship Foundation | |
10/29  Leveraging

11/3  Leveraging (Cont)

11/5  Ambush Marketing

11/10  EXAM 3 – Covers all readings and all material covered in class from 10/20 through 11/5. This includes material covered by guest speakers.

11/12  Venue Naming Rights

11/17  Venue Naming Rights (Cont.)

11/19  Sports Endorsements

11/24  Sports Endorsements (Cont.)

11/26  THANKSGIVING! HAVE FUN!!!

12/1  Sports Licensing

12/3  Sports Licensing (Cont.)

12/8  Technology in Sports Marketing

12/10  DISSEMINATE GRADES

12/15  EXAM 4: Tuesday at 10:10 am. Covers all readings and all material covered in class from 11/12 through 12/8. This includes material covered by guest speakers.
PROFESSOR’S AUTOBIOGRAPHY:

CAROL L. BRUNEAU – I was born in Stillwater, Oklahoma and had a fairly normal childhood. I attended Oklahoma State University and received a B.S. degree in sociology/anthropology. After graduation, I attended Arizona State University where I worked on an M.S. degree in archeology. I never finished this degree, but I did have some great experiences conducting fieldwork in Israel, Arizona and New Mexico. After dropping out of the graduate program, I became a secretary as the utility of an anthropology degree seemed to be questioned by many employers. Finally, tiring of not having any spending money, I returned to Oklahoma State University to work on an MBA degree. It was then that I discovered the wonderful world of marketing that allowed me to combine the study of human behavior that I had found interesting in anthropology with the money-making potential of an MBA degree.

After graduation, I worked as a Market Research Scientist for Battelle Pacific Northwest Laboratories in Richland, Washington for 5 years. Battelle is the largest not-for-profit contract research organization in the world. The Battelle office in Richland primarily conducts research for the U.S. Department of Energy and the Hanford Nuclear Reservation. My duties at Battelle included being responsible for supplying marketing expertise and management to a variety of contract research projects. Major areas of research that I participated in included: technology transfer and diffusion, consumer decision-making, innovative technology concepts, and market assessments. I was also the technical liaison between Battelle and eight Native American reservations located near the Hanford site for a dose reconstruction project.

Although I liked my work at Battelle, I decided it was time for a new challenge. I moved to Tucson, Arizona and began working on a Ph.D. degree in marketing at the University of Arizona in the Fall of 1991. I finished this degree in 1996.

In January of 1995, I interviewed with the Management Department of the University of Montana and was offered a position as an assistant professor. I am still thrilled after being here 15 years to have found such a great job in such a beautiful place with such great colleagues and students. I have taught Marketing Principles, Consumer Behavior, Marketing Management (undergraduate and graduate level), Marketing and Culture, Sports Marketing and Nonprofit Marketing. I have a variety of research interests including sensorial marketing, generational studies, qualitative research methodology, sports marketing, and nonprofit marketing.

My hobbies include wine tasting, gourmet cooking (and eating!), traveling, hiking, playing golf (badly), reading, watching spectator sports (Go Griz! Go Pokes!) and observing human (consumer) behavior wherever it occurs. I am a member of the Rotary Club of Missoula Sunrise.
YOUR AUTOBIOGRAPHY:

NAME: ___________________________________

Hometown: ___________________________________

Address: 
____________________________________________
____________________________________________
____________________________________________

Phone #: ________________________________

E-mail:  ________________________________

Major:  _________________________________

Company where employed: ______________________________
(if applicable)

Year in college:  ______________________________

What do you expect from BMKT 291? Are there any sports marketing topics that you
would specifically like me to cover?

OVER >>>>>>>>>
Please use the space below to write a little something about yourself similar to the autobiography that I wrote. Include why you are taking this class and what you plan to do with your degree after graduation. Also, tell me about your background (especially business experience that you have had), your extracurricular activities, hobbies or other interests, and/or anything else you think I might find interesting. This autobiography should be turned in during class on TUESDAY, 9/15.