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Spring 1-2003

MKTG 461.02: Marketing Management

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Marketing Management 461- Spring 2003
Sections 1 and 2

Instructor- Nancy King	Classroom: Section 1 (11:10) L14 Section 2 (12:10) 108
Phone- 243-6148	Class schedule: M-W-F- 8:10am-9:00am and 9:10am to 10:00am
Office- GBB 325	Website- www.business.umt.edu/faculty/king
e-mail- nancy.king@business.umt.edu	Office hours- M-W-F 10:00-11:00 and by appointment

Required Text: J. Paul Peter and James H. Donnelly, Jr., *Marketing Management: Knowledge and Skills*, 6th edition, Irwin, McGraw Hill, 2001
Assigned chapters need to be read prior to class.

Instructors Website: I will post lecture slides there for you to download and use to follow lectures and take notes and also to use for test preparation. I will also post any readings there that are assigned.

Recommended readings: *The Tipping Point*, Malcolm Gladwell, Little, Brown and Company, 2000; *The Wall St. Journal*

Course Format: This is an advanced undergraduate course intended as the capstone course for those seeking a career in marketing. The primary forms of material presentation will be lecture, discussion, text, case analysis and the development and presentation of a marketing plan.

Prerequisites: BADM 360, MKTG 362, 363 and 366. Please come see me if you have not already taken these.

Course Requirements:

Marketing Plan: Written Report	15%
Presentation	5%
Three exams- (15% each)	45%
Three individual cases	24%
Attendance and Participation	10%
Borderline adjustment	1%
Total	100%

Exams: These will be multiple choice questions, each covering about 1/3 of the text and lecture material. Grading guidelines are as follows: An optional comprehensive exam will be given during the final exam week for anyone who

misses a mid-term exam or wishes to drop a mid-term exam with a low score. No late exams or make-ups will be given.

90-100%	A
80-90%	B
70-79%	C
60-69%	D
Below 60%	F

Extra Credit: Students may submit to me by 3:30pm in the afternoon one week prior to the exam, up to three multiple choice questions that I will consider using on the exam. Any material is fair game: textbook, speakers, articles, films, class discussions. If I use your question(s), you will receive extra credit in the amount equal to the multiple choice value of those points on the exam. You'll probably also get that questions right on the test! If I use only a portion of your question, you will receive partial points.

Attendance and Participation: I consider this extremely important to your overall grade. For every class you attend you will receive one point up to a maximum of 40 points. If you can't make it to class; you don't need to tell me why you didn't make it. It's cut and dried. **You are responsible** for signing the daily attendance sheet. If you forget, don't come to me and tell me you were in class. If you sign off for someone else who is not in class, your grade will suffer tremendously. If you end up attending half the classes, don't come to me at the end of the semester when you are on the borderline of a higher grade and ask for mercy.

There will be a seating chart so make sure you are in the seat you would like for the semester by the second class.

Written Assignments: There are two sets of written assignment which include cases and the development of a marketing plan. This class will have the use of a Writing Assistant from the Writing Services Center. You are required to pass all written assignments to the Writing Assistant 5 days before an assignment is due. For instance, if a writing assignment is due on a Friday, the Writing Assistant must receive your draft on Monday. This person then will turn it around to you by Wednesday so you can make final changes to hand in by Friday. They are **not** grading your papers, but helping you (and me) with grammatical issues and overall comprehension to help improve your grade. This is a new program and we are lucky to have been assigned a person.

Cases: Students have a choice of three out of six in-class case assignments. For in-class cases, each student must turn in a five-page analysis of their responses to case questions at the beginning of class period on the date the case is due, and be prepared to participate in discussions about the case. Late or un-typed assignments will not be accepted and students will receive a grade of zero for such cases. Students must be in attendance for in-class case assignments. Absents students will receive a grade of zero for such assignments. For the

remaining three cases, students must be prepared to participate in the classroom discussions of those cases.

Marketing Plan: Written Paper- the second written assignment is the development of an actual marketing plan. In groups of four or less, student teams will develop a comprehensive marketing plan for a company selected by the group. Please use the marketing plan framework beginning on page 839 of your text. Also, please consult with me on a regular basis regarding your progress.

Presentation: Each group will make a presentation to the rest of the class of their marketing plan. This should be a professional looking presentation with appropriate visual aids including Powerpoint. Plan on 15-20 minutes per presentation. Every member of your team must participate in the presentation. There will be an evaluation of your peer group members as to their contribution to the development of the marketing plan. These evaluations may increase or decrease your individual score for the marketing plan.

MKTG-461- N. King**Course Outline: Note: Changes will be announced along the way.**

Date	Topic	Required Reading/Prep
Mon- Jan 27 th	Intro- Strategic Market Planning	
Wed- Jan 29 th	Strategic Market Planning	Ch. 1
Fri- Jan 31 st	Strategic Market Planning	Ch. 1
Mon- Feb 3 rd	How to Analyze a Case	Section II- p.217-229
Wed- Feb 5 th	How to Analyze a Case- cont.	
Fri- Feb 7 th .	Market Research	Ch. 2 and Coors case-for discussion-no write up
Mon- Feb 10 th	Financial Analysis for Marketing Decisions	Section III-p.231-240 and Handout
Wed- Feb 12 th	Financial Analysis cont.	Turn in Case List
Fri- Feb 14 th	Market Segmentation	Ch. 5
Mon-Feb 17 th	Holiday	
Wed.-Feb 19 th	Market Segmentation cont.	Ch. 5
Fri-Feb. 21st	Exam #1	
Mon-Feb. 24 th	How to Write a Marketing Plan	Section VII-p.840-850
Wed- Feb. 26 th	Writing Workshop in Class	
Fri- Feb 28 th	Product Strategy	Ch. 6
Mon-Mar 3 rd	New Product Planning and Development	Ch. 7
Wed- Mar 5 th	Case #1 Campus Calendar	
Fri- Mar 7 th	Case #2 Pifzer Inc.	
Mon-Mar 10 th	The Marketing Mix- IMC	Ch. 8 Marketing Plan Synopsis Due for each team
Wed.-Mar 12 th	Marketing Mix cont.	
Fri- Mar 14 th	Case #3 Harley Davidson	
Mon- Mar 17 th	Personal Selling	Ch. 9
Wed. Mar 19 th	Exam #2	
Fri – Mar 21 st	Case #4 Black Diamond Equipment	
Mon- Mar.24th	Spring Break	
Wed.- Mar. 26th	Spring Break	
Fri- Mar 28th	Spring Break	
Mon- Mar 31 st	Distribution	Ch 10
Wed- Apr 2 nd	Case # 5 Blockbuster	
Fri- Apr 4 th	The Marketing Mix	Ch. 11

Date	Reading Assignment	Chapter
Mon- Apr 7th	The Marketing Mix cont.	
Wed- Apr 9th	Marketing of Services	Ch. 12
Fri- Apr 11th	Marketing of Services cont	
Mon- Apr 14th	Case #6 Carnival Cruise Lines	
Wed Apr 16 th	Global Marketing	Ch. 13
Fri- Apr 18th	Case #7 Outback Goes International	
Mon- Apr 21st	Exam 3	
Wed.- Apr 23 rd	Brainstorming/Creativity in Teams	Handout
Fri- Apr 25 th	Brainstorming	Handout
Mon- Apr 28th	Brainstorming	Handout
Wed- Apr 30th	Marketing Plan Presentations	
Fri- May 2 nd	Marketing Plan Presentations	
Mon-May 5 th	Marketing Plan Presentations	
Wed- May 7th	Marketing Plan Presentations	
Friday-May 9th	Wrap Up and Review	

Monday May 12th

**FINAL EXAM-SECTION 1 (11:10AM
section) 10:10am-12:10am**

Tuesday May 13th

**FINAL EXAM-SECTION 2 (12:10AM
section)- 10:10am- 12:10am**